

VARIETY KIDS XMAS PARTY Ticketing System FAQ

How to add tickets:

- Log in
- Select "Add Tickets" at the top

Home Add Tickets FAQ Get Help	Welcome Pauline Humphrey Logout
Notify Admin when you have updated all the information by clicking on this buttion. Once you have notified you don't need to notify again.	Notify Admin For Approval
Variety Victoria Edit H71, 63-85 Turner Street, PORT MELBOURNE, VIC 3207 Reference Code : 00059396	Max Kids 100 Kids Added 85 Total Carers 68
Select "Add New Group"	
Home Add Tickets FAQ Get Help	Welcome Pauline Humphrey Logout
Variety Victoria Edit H71, 63-85 Turner Street, PORT MELBOURNE, VIC 3207 Reference Code : 00059396	Max Kids 100 Kids Added 65 Total Carers 68
Group List	Add New Group

- Think of groups as families. Each group must arrive together, unless you are coming as a group via chartered bus and parking in the loading dock.
- Give the group a name. This could be the child's whole name or the family name. Each group name must be unique, so if you have multiple families with the same surname you may need to use a child's parent or full name. Make sure the name makes sense as if you have to edit later you will need to be able to find them.

D M	lanage Group	×
	Add New Group	
	Name *	
	Smith Test	
	Cancel Submit	

• Click Submit once you create the group



The cog allows you to add carers and children to the group

The pencil edits the group name

The cross deletes the group

Group	Total Kids	Total Carers	Download PDF
Smith Test	0	0	
Smith Test Carer List			Add Carer Add Bulk Carers
Smith Test Kids List			Add Kid Add Bulk Kids

You can choose to add carers/children one by one or bulk carers or bulk children. If adding bulk make sure you finish adding all the details required and hit "submit" before closing or moving away from your desk. If the system times out, your entry is only saved once you complete each action.

	Add Carer	Add Carer								
	Group	I	How many Carer do you want to ad	d?						
	Smith Test	v	2	T	Add					
Smith Test Ca	rer Info (Only checked record wil	be updated.)								
2	First Name		Last Name		Gender					
Z	Sarah	Smith	1	Femal	e 🔹					
✓	John	Smith	1	Male	Υ.					
		Cancel	Submit							
	Add kids									
	Group Smith Test	How n	nany kids do you want to add?	Add	Child has mobility and/or noise sensory issues (these children will be allowed to enter at 10am with reduced					

Kids Info (Only checked record will be Added.)											Ć
•	First Name		Last Name		Intellectual Age		Gender		Child has a wheelchair	No photos of this child	Child has mobility and/or noise sensory issues
✓	Timmy		Smith		8 🔹		Male	•			
✓	Ella		Smith		10 🔹		Female	•	✓		✓
✓	David		Smith		13 🔹		Male	•			✓



• Once you have finished entering all your children and carers, from the home screen-Select "Notify Admin for Approval"



This will send a message to Variety to advise your tickets need to be issued. Once your tickets are issued you will be sent and email with 2 pdf documents. One has all the tickets for each group. The other is the generic information and needs to be provided to the groups/families with their tickets as it will tell them everything they need to know about the party.





The tickets are personalised for you this year, so there is no need to add the children's names, number of carers or highlight the registration and party start times.



Variety Kids Xmas Party

06 December 2018 Melbourne Convention & Exhibition Centre (Jeff's Shed) 1 Convention Centre PI, South Wharf, VIC 3006



Organisation		Group			
Variety Victoria		Code #	oeg226		
H71, 63-85 Turner Street	/IC 3207	Group	Smith Test		
forth meeboorate, forth meeboorate,		Kid	3		
		Carer	2		
Wheel Chair #	No Photo ID #	Registration Opens	9 AM		
1	0	Party Doors Open	10 AM		

Smith Test : Carer List

Surname	First Name	Gender
Smith	John	Male
Smith	Sarah	Female

Smith Test : Kid List

Group : Smith Test Code : oeg226									
Surname First Name		Gender	Wheelchair	No Photo ID					
Smith	David	Male	0	0					
Smith	Ella	Female	1	0					
Smith	Timmy	Male	0	0					
Child : 3		•	1	0					



Once the tickets are generated you can go back to you list and download the tickets individually or as a group.

To download all tickets as a group as you will receive a link in the email go to your home screen



This will only download the tickets, not the general information pdf. Should you need the general information pdf to go with the tickets you will need to email <u>varietyatwork@varietyvic.org.au</u> to request it.



You can also download the pdf individual for each group if you plan to email them and do not have Adobe editor. To do this from the home screen click "Add Tickets" then next to the groups you will now see a pdf icon, select this to download the individual pdf for this group.

/ ``	`								
\$ •	Smith Test	Active	3	2	1	0	2	0	0
\sim									

Should you need to amend or add extra tickets once you have received tickets you will need to email <u>varietyatwork@varietyvic.org.au</u> to ask that we "unapprove" you tickets.

Any tickets you have issued that aren't being changed will still be valid and you won't have to resend these out. Only new groups or groups that you have amended will have new tickets. If you delete a group because they can no longer attend their barcode will be invalid.

Reminder – tickets are only required for those that are attending the party and entering via the public entrance on the concourse. As these guests need to collect their wristbands and lunch vouchers as they arrive. If you group is arriving via bus and parking on the loading dock your wristbands and lunch vouchers will be sent out the week prior to the party.

The new tickets are to make the administration easier for everyone. From reducing the administration from organisations having to generate tickets to registering families on the day.

Should you require further assistance or have any feedback on the new ticketing system please do not hesitate to contact us on <u>varietyatwork@varietyvic.org.au</u> or 03 8698 3920